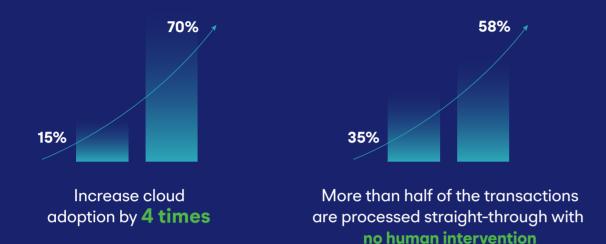
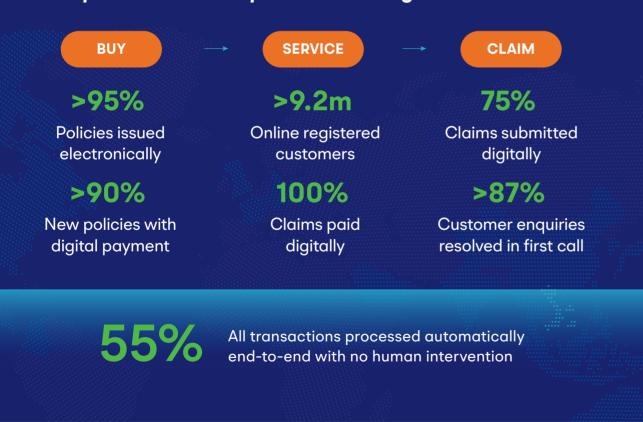
SUCCESS STORY

How a giant finance group became digital-first with Insurance 360

Unlock operational excellence



Deliver bespoke customer experience with digital services



ABOUT US

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Insurance 360:



Al-Powered Solution for Operational Optimization



Combining next-gen technology with home-grown, ready-made Al solutions, including CRM, Confidon, and FPT.Al OCR, Insurance 360 by FPT Software is a comprehensive solution package that helps global insurers achieve operational optimization with cost-effective, fast, and flexible implementation.

2s/policy

from 20 mins of underwriting time

>95%

of policies can be issued online

87%

of customer claims are auto-resolved online

Why Insurance 360?

Al-enabled

Leverage AI solutions for decision-making & process automation:

© CONFIDON for data
-driven decision-making
in underwriting & claim

OCR solution to extract and convert documents into digital data.

Near end-to-end automation

Insurance 360 offers near end-to-end automation solutions for underwriting & claim, from form submission, decision-making, to notifying customers, with little to no human intervention required.

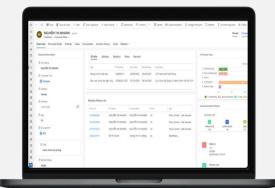
Customized & easily integrated

Easily integrated with current legacy systems for **undisrupted operations.**

Customizable & highly scalable to serve unique business needs.

KEY FEATURES

1. Customer Servicing



- Supported by CRM
- Provide a comprehensive suite of tools for managing customer interactions and service requests.
- Support tasks including case management, task lists, workflows, and approvals.
- User-friendly interface.

2. Customer Onboarding (Underwriting)



Automate data collection and validation

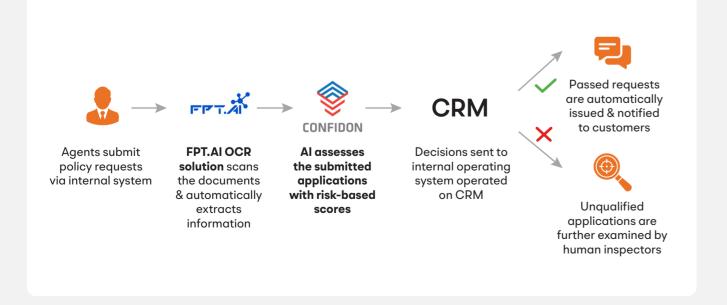


Al-powered decision-making



Little to no human intervention

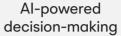
How it works



3. Claim Processing



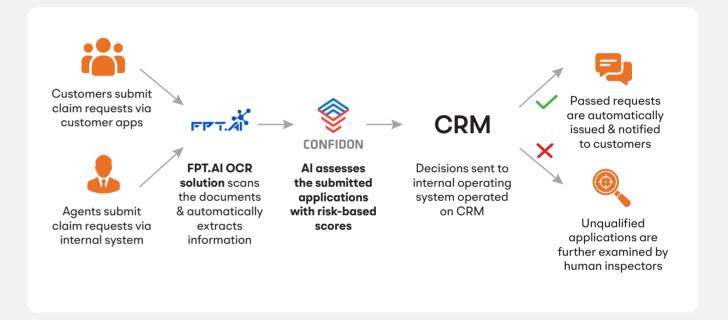






Reduce manual workload & minimize errors

How it works





20+

1,000+

Years of experience in BFSI

Clients in BFSI

Al professionals

Proudly trusted by leading financial organizations









